

Transportation Services for Seniors and People with Disabilities

Get Moving by Metro

As an initiative of the District Department of Transportation (DDOT), goDCgo is here to help serve your sustainable transportation needs by providing information on affordable, easily-accessible options to get you to/from your community and around the city.

METROACCESS PARATRANSIT PROGRAM



MetroAccess is a shared, door-to-door, paratransit service for people whose disability prevents them from using the regular Metrobus or Metrorail. Rides are offered in the same service areas and during the same hours of operation as Metrorail and Metrobus.

To be eligible, you must meet one of the following requirements:

- Have a disability as defined by the ADA and be unable to independently utilize the Metrobus and Metrorail some or all of the time as a result of your disability.
- Need to use a ramp or wheelchair lift to board or exit a public transit vehicle, but an accessible vehicle is not being used at the time, date, and on the route you would travel. Keep in mind that all Metrobuses are wheelchair accessible.
- Be unable to travel to/from a bus stop or rail station due to a disability, or an accessible pathway to a bus stop or rail station is not available.

To apply, call **202-962-2700** and select option 1, or send an email to eligibility@wmata.com.



ABILITIES-RIDE PROGRAM



Abilities-Ride is a safe, easy, and flexible alternative for MetroAccess customers. The program allows you to take some of your trips with local taxicabs, sedan and van companies, and national transportation network companies at a free or discounted fare. Please be advised that Abilities-Ride providers only offer curb-to-curb service, not door-to-door like MetroAccess.

To be eligible, you must:

- Already be a MetroAccess customer.

For more information,
call **202-281-8984**.



REDUCED FARE PROGRAM



Qualified customers with disabilities can ride public transit at a discounted rate using a Reduced Fare SmarTrip® photo ID card, which can be used to pay Metrobus and Metrorail fares, buy a 7-Day regional pass, and pay half the peak fare on Metrorail. Reduced Fare SmarTrip® photo ID cards are issued on a walk-in basis at the Transit Accessibility Center (600 5th Street NW, Washington, DC 20001). A card will be issued the same day if you meet the eligibility criteria.

To be eligible, you must meet one of the following requirements:

- Be at least 65 years old; you will automatically qualify for reduced fares whether or not you have a disability. Senior citizens can purchase a Senior SmarTrip® card by showing a valid photo ID with proof of age at any Metro sales office, commuter store, or other selected retail outlets.
- Be under age 65 and receive Medicare (not Medicaid); you will automatically qualify for reduced fares and receive half fare on Metrobus and Metrorail.
- Be a veteran who has been granted a 60% or greater disability rating by the Department of Veterans Affairs.

To apply, call **202-962-2700** and select option 1, or send an email to eligibility@wmata.com.



Photo credit: Montgomery County Maryland. "Senior SmarTrip." Seniors Ride Free, 14 Mar. 2019, <https://content.govdelivery.com/accounts/MDMONTGOMERY/bulletins/23530f1>

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